Coverage Period: 01/01/2024 - 12/31/2024

Coverage for: Individual/Family

Plan Type: PPO

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The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.myhighmark.com or call 1-800-241-5704. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, or other underlined terms

see the Glossary. You can view the Glossary at www.HealthCare.gov/sbc-glossary/ or call 1-800-241-5704 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,500 individual/\$5,000 family <u>network</u> . \$5,000 individual/\$10,000 family out-of- <u>network</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. Preventive care services, emergency room care, emergency medical transportation, professional maternity services, and prescription drug benefits are covered before you meet your network deductible. Copayments and coinsurance amounts don't count toward the network deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$0 individual/\$0 family network out-of- pocket limit, up to a total maximum out-of- pocket of \$9,450 individual/\$18,900 family. Out-of-network: Unlimited	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket. Out-of-network: Not applicable	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .

Will you pay less if you use a network provider?	Yes. See www.myhighmark.com or call 1-800-241-5704 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your overall **deductible** has been met, if a **deductible** applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's	Primary care visit to treat an injury or illness	50% coinsurance	50% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if
office or clinic	Specialist visit	50% coinsurance	50% coinsurance	the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Preventive care/screening/immunization	No charge <u>Deductible</u> does not apply.	50% coinsurance	Please refer to your <u>preventive</u> schedule for additional information.
If you have a test	Diagnostic test (x-ray, blood work)	50% coinsurance	50% <u>coinsurance</u>	Copayments, if any, do not apply to Diagnostic Services prescribed for the treatment of Mental Health or Substance
	Imaging (CT/PET scans, MRIs)	50% coinsurance	50% coinsurance	Abuse.
				Precertification may be required.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at	Low-Cost Generic drugs	\$3 copay per prescription (retail) \$6 copay per prescription (mail order) Deductible does not apply.	Not covered	Up to 30-day supply retail pharmacy. Up to 90-day supply maintenance prescription drugs through mail order.
www.myhighmark.co m.	Generic drugs	\$30 copay per prescription (retail) \$60 copay per prescription (mail order) Deductible does not apply.	Not covered	
	Formulary Brand drugs	\$90 copay per prescription (retail) \$180 copay per prescription (mail order) Deductible does not apply.	Not covered	
	Non-Formulary Brand drugs	\$150 copay per prescription (retail) \$300 copay per prescription (mail order) Deductible does not apply.	Not covered	
If you have	Facility fee (e.g., ambulatory surgery center)	50% coinsurance	50% coinsurance	Precertification may be required.
outpatient surgery	Physician/surgeon fees	50% coinsurance	50% coinsurance	Precertification may be required.

		What You	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate medical attention	Emergency room care	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	none
	Emergency medical transportation	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	50% <u>coinsurance</u> <u>Deductible</u> does not apply.	none
	<u>Urgent care</u>	50% coinsurance	50% coinsurance	The <u>Copayment</u> , if any, does not apply to <u>Urgent Care</u> Services prescribed for the treatment of Mental Health or Substance Abuse.
If you have a hospital stay	Facility fees (e.g., hospital room)	50% coinsurance	50% coinsurance	Out-of- <u>network</u> : Failure to precertify will result in benefits payable being reduced by \$500.
				Precertification may be required.
	Physician/surgeon fees	50% coinsurance	50% coinsurance	Precertification may be required.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral	Outpatient services	50% coinsurance	50% coinsurance	Precertification may be required.
health, or substance abuse services	Inpatient services	50% <u>coinsurance</u>	50% coinsurance	Precertification may be required.
If you are pregnant	Office visits	No charge <u>Deductible</u> does not apply.	50% coinsurance	Cost sharing does not apply for preventive services. Depending on the type of services, a copayment, coinsurance, or deductible may apply.
	Childbirth/delivery professional services	No charge <u>Deductible</u> does not apply.	50% coinsurance	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) Network: The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health Preventive Schedule for additional
	Childbirth/delivery facility services	50% <u>coinsurance</u>	50% <u>coinsurance</u>	information. Out-of-network: Failure to precertify will result in benefits payable being reduced by \$500. Precertification may be required.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help	Home health care	50% coinsurance	50% coinsurance	Precertification may be required.
recovering or have other special health needs	Rehabilitation services	50% <u>coinsurance</u>	50% coinsurance	Combined network and out-of-network: 20 physical medicine visits, 12 speech therapy visits, and 12 occupational therapy visits per benefit period. Limit does not apply to Therapy Services prescribed for the treatment of Mental Health or Substance Abuse. Precertification may be required.
	Habilitation services	Not covered	Not covered	none
	Skilled nursing care	50% <u>coinsurance</u>	50% <u>coinsurance</u>	Combined network and out-of-network: Limited to 60 days per benefit period. Out-of-network: Failure to precertify will result in benefits payable being reduced by \$500. Precertification may be required.
	Durable medical equipment	50% coinsurance	50% coinsurance	Precertification may be required.
	Hospice services	50% <u>coinsurance</u>	50% <u>coinsurance</u>	Combined network and out-of-network: 180 days per lifetime. Maximum of 30 days can be used for continuous or inpatient care. 10 days per lifetime can be used for respite care. Precertification may be required.
If your child needs	Children's eye exam	Not covered	Not covered	none
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Hearing aids

Routine eye care (Adult)

Cosmetic surgery

Long-term care

Routine foot care

Dental care (Adult)

Private-duty nursing

Weight loss programs

Habilitation services

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Bariatric surgery

Infertility treatment

Non-emergency care when traveling outside the U.S. See https://www.bcbsqlobalcore.com

Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit http://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim appeal or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact:

Your plan administrator/employer.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-<u>network</u> pre-natal care and a hospital delivery)

■The plan's overall deductible	\$2,500
Specialist coinsurance	50%
■Hospital (facility) coinsurance	50%
Other coinsurance	50%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$2,500
Copayments	\$10
Coinsurance	\$3,700
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$6,270

Managing Joe's type 2 Diabetes

(a year of routine in-<u>network</u> care of a wellcontrolled condition)

■The plan's overall deductible	\$2,500
Specialist coinsurance	50%
■Hospital (facility) coinsurance	50%
Other coinsurance	50%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost

In this example, Joe would pay: <u>Cost Sharing</u>	
Deductibles	\$1,900
Copayments	\$1,300
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$3,220

Mia's Simple Fracture

(in-<u>network</u> emergency room visit and follow up care)

■The plan's overall deductible	\$2,500
■Specialist coinsurance	50%
■Hospital (facility) coinsurance	50%
Other coinsurance	50%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

<u>Durable medical equipment</u> (*crutches*)

<u>Rehabilitation services</u> (*physical therapy*)

Total Francis Cont

\$5,600

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$1,500
Copayments	\$0
Coinsurance	\$700
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,200

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The plan would be responsible for the other costs of these EXAMPLE covered services.

£2 000

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug formulary or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4106.

Discrimination is Against the Law

gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminating against a transgender individual. The Claims Administrator/Insurer limit coverage for a specific health service related to gender transition if such denial or limitation results in the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender.

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222 another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

number on the back of your ID card (TTY: 711). ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the

para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711). ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles

如果您说中文, 可向您提供免费语言协助服务。

请拨打您的身份证背面的号码 (TTY: 711)

điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711). CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số

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ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

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ننبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية مناحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوي صعوبات السمع والنطق: 711).

disponible pour vous-même. Composez le numéro qui est au dos de votre carte d'identité. (TTY: 711). ATTENTION: Si c'est créole que vous connaissez, il y a un certain service de langues qui est gratis et

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711). ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito

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注: 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه : اگر شما به زبان فارسمی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت كارت شناسايي خود (711: TTY) نماس بگيريد.